

## PIANO WARRANTY TEN (10) YEAR LIMITED WARRANTY

Upon discovery of what appears to be any defect arising from defective workmanship or materials please contact your supplying dealer for service.

Hardman Pianos will provide free parts necessary to repair or replace any defective parts for a ten-year period. Any repaired or replaced parts will be in warranty for the unexpired portion of this warranty.

In the event Hardman Pianos determines that the defect cannot be repaired, then Hardman Pianos is willing to replace the defective piano with an identical piano or one which is reasonably equivalent. All costs of freight and insurance for shipment of your instrument shall be born by the Purchaser.

This warranty does not cover normal wear on elements of the piano which are subject to replacement, adjustment, or change and does not cover damage to the piano that was caused while the piano was in your possession nor does it apply in any circumstance to tuning, routine maintenance, damages caused by extremes of and/or extreme changes in temperature and/or humidity or to discoloration of the keys.

Furthermore, this warranty does not apply if in Hardman Pianos' judgment:

1. The defect is not a direct result of defective workmanship or materials
2. The piano has been subject to abuse or negligent use
3. The piano has been modified in any way
4. You fail to perform reasonable and necessary maintenance on the piano as described below
5. The piano factory's number has been removed, changed or defaced.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED WARRANTIES, STATEMENTS OR REPRESENTATION, AND UNLESS STATED HERIN, ALL SUCH WARRANTIES, STATEMENTS OR REPRESENTATION MADE BY ANY OTHER PERSON OR FIRM ARE VOID. ALL IMPLIED WARRANTIES IN CONNECTION WITH THIS SALE, INCLUDING THE WARRANTY OF MERCHANTABILITY, SHALL BE OF THE SAME DURATION AS THE WARRANTY PERIOD STATED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY.

IN THE EVENT THAT YOUR PIANO SHALL PROVE DEFECTIVE IN WORKMANSHIP OR MATERIALS, YOUR SOLE REMEDY SHALL BE THE REPAIR OR REMEDY AS STATED IN THIS WARRANTY. UNDER NO CIRCUMSTANCES SHALL HARDMAN PIANOS BE LIABLE FOR ANY LOSS OR DAMAGE, INCIDENTAL OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE THIS PIANO. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, IN WHICH CASE THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY.

THIS WARRANTY IS NOT TRANSFERABLE

### **PIANO CARE AND MAINTENANCE**

1. Piano keys may be cleaned with a damp cloth, wiping immediately with a dry cloth or paper towel. DO NOT USE ALCOHOL, SOLVENTS or other STRONG CHEMICALS to clean the keys.
2. Piano finish may be cleaned with a soft cloth or feather duster always in the direction of the grain. If further cleaning is required a damp cloth may be used followed immediately with a soft dry cloth. Spray cleaner polishes are not recommended because of possible damage to tuning pins, pinblock, strings and action. Exposure to sunlight in any amount can induce color changes and finish deterioration.
3. Piano will last longer and perform better if the interior is cleaned at regular intervals (depending on climate and location). This cleaning should be done only by a Qualified Piano Technician to avoid damage to the precision adjusted action parts.
4. Careful selection and installation of high quality tuning pins, pinblock material and strings ensures a high standard of tuning stability. Due to stretching, settling and changing humidity, your piano MUST be tuned twice a year and routine maintenance be performed for this warranty to remain in effect. It is recommended that a Qualified Tuner-Technician be used for tuning and regulation as well as regular service.